

Company Policy for Quality and Feed Safety

The Management, represented by Dr Massimiliano de Lindegg, is committed to developing and implementing the Quality and Feed Safety Management System and to continually improving its effectiveness.

In particular, Management's commitment is aimed at:

- Operating in compliance with applicable legislation, voluntary standards (e.g. GMP+) and contracts agreed with customers, thereby ensuring the quality and hygienic safety of the services provided and the products transported.
- Ensuring objectivity and transparency in control activities and providing customers with clear information regarding the service performed, the quality and safety of the transported product, and the decisions, management and communication relating to identified non-conformities.
- Maintaining effective internal and external communication systems so that the information required for proper company management is available. In particular, communicating throughout the Company the importance of meeting customer requirements and applicable statutory and regulatory requirements.
- Ensuring that improvement objectives are planned, formally established, objective and measurable.
- Conducting annual reviews to verify the achievement of previously established objectives and to continually assess new objectives.
- Ensuring the availability of adequate infrastructure, personnel and financial resources required to manage the activities of the system and to improve the System itself.
- Ensuring the continued reliability of suppliers through prior supplier selection and the adoption of hazard and fraud analysis systems.

Management ensures that customer requirements and needs are continuously monitored and addressed by the Company's quality system, thereby guaranteeing the quality and hygienic safety of the services provided and the products transported. Consequently, the Company's strategic decisions are based on listening to the market and its customers, with a view to their present and future satisfaction and with the implicit objective of exceeding their expectations.

To enable the full implementation of this policy, Management ensures that:

- the guiding principles are understood by all personnel involved in operational and related processes;
- the resources necessary to implement the company policy are made available;
- specific, quantifiable objectives aligned with the company policy are defined each year and assessed during the annual Quality System review.

Date 31/08/2024

Signature

